ARIZONA GLAUCOMA SPECIALISTS-NORTH PHOENIX

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Thank you for choosing Arizona Glaucoma Specialists. We look forward to your upcoming appointments.

As a new patient or annual patient, we would like to advise you of our late cancellation and missed appointment policies.

We understand that things may come up at the last minute that may prevent patients from keeping appointments. However, new and annual patients often wait 8 weeks for an appointment in our office and a no show or late cancellation (less than 24 hours) denies that time slot to someone else. Therefore, we have the following policies:

 No show or late cancellation (less than 24 hours) for a new/annual patient testing visit incurs $100.00 fee. The new/annual patient examination appointment will be cancelled. Fee must be paid prior to rescheduling the testing visit and the new/annual examination.

 No show or late cancellation (less than 24 hours) on a new/annual patient examination incurs $100.00 fee. Fee must be paid prior to rescheduling the examination.

This policy is due to the unfortunate increase in missed appointments causing a delay in care for those waiting.

In order to keep our costs down, our office does not accept credit or debit cards. Please be prepared to pay co-pays and balances in cash or check. Non-emergency examinations will be rescheduled if the co-pay is not paid at the time of service. If you are financially unable to pay your co-pay or balance, please call our bookkeeper ahead of time to make payment arrangements.

We look forward to providing your glaucoma care.